CITY OF MANCHESTER HUMAN RESOURCES DEPARTMENT ONE CITY HALL PLAZA MANCHESTER, NH 03101 TEL: 603-624-6543 FAX: 603-628-6065 Humanresources@manchesternh.gov



Overdose Prevention Outreach Worker (Per - Diem) - Health

Department: Health Job Status: Part-Time Days Worked: Sun, Mon, Tues, Wed, Thu, Fri, Sat. Rate of Pay: Pay Range \$27.22 - \$38.85/hr Status: Open until filled

Job Description

Grade 20

General Statement of Duties

Performs rapid response community outreach services in response to overdose spikes and fatalities within the City of Manchester; performs directly related work as required.

Examples of Essential Work

- Rapidly responds to emerging substance use issues in the City of Manchester based on real-time surveillance data;
- Canvasses targeted geographic areas to identify and refer at-risk individuals to mental health services, social services, and healthcare services, as appropriate;
- Meets with at-risk individuals in various settings to explain applicable supportive programs and services and facilitate referrals, as appropriate;
- Provides opioid overdose prevention education to at-risk individuals and community stakeholders;
- Encourages and facilitates the successful navigation of mental health services, social services, and harm reduction strategies for at-risk populations;
- Provides information, short term counseling and needs assessment and makes referrals to appropriate services;
- Engages at-risk individuals who report currents substance use and express a desire to begin recovery around early recovery goals;
- Meets with family members concerning an at-risk family member in need of services;
- Provides basic substance misuse counseling either in a one on one situation or in a group;
- Promotes community trainings in the use of Naloxone with targeted Naloxone distribution.
- Educates community members on harm reduction, early recovery, and connecting individuals to resources;
- Attends meetings and interacts with other agencies involved with at-risk individuals;
- Writes reports and makes case notes as needed;
- Provides needed information and demonstrations concerning how to perform certain work tasks to new employees in the same or similar class of positions; and more.

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Acceptable Experience and Training

- Graduation from an accredited college or university with a Master's Degree in Social Work, Mental Health, Behavioral Health, Substance Abuse Counseling, or a related field; or
- Graduation from an accredited college or university with a Bachelor's Degree and two-years, experience in Social Work, Mental Health, Behavioral Health, Substance Abuse Counseling, or a related field; <u>and</u>
- Some experience in substance use programs, mental health, criminal justice, education or social services; or
- Any equivalent combination of experience and training which provides the knowledge, skills and abilities necessary to perform the work.

Required Special Qualifications

- On-call status required.
- Valid NH Driver's License.

Essential Physical Abilities

- Sufficient clarity of speech and hearing or other communication capabilities, with or without reasonable accommodation, which permits the employee to communicate effectively;
- Sufficient vision or other powers of observation, with or without reasonable accommodation, which permits the employee to monitor assigned areas;
- Sufficient manual dexterity with or without reasonable accommodation, which permits the employee to operate a vehicle, use a personal computer and access related equipment;
- Sufficient personal mobility and physical reflexes, with or without reasonable accommodation, which permits the employee to have access to all areas of the City.

To apply please visit: https://www.manchesternh.gov/Departments/Human-Resources/Employment

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